



Lambert

Avinashilingam Institute for Home Science and Higher Education for Women

Deemed to be University Estd. u/s 3 of UGC Act 1956, Category A by MHRD [now MoE]

Re-accredited with A++ Grade by NAAC. CGPA 3.65 /4, Category I by UGC

Coimbatore - 641 043, Tamil Nadu, India

Master of Education Degree Examination – April 2026 II Semester

Class : I M.Ed.

Time : 3 Hours

Max. Marks : 100

25MEDC06 Human Resource and Capacity Development in Higher Education

Course Outcomes:

- CO1: Apply the knowledge of soft skills through instruction, knowledge dissemination, demonstration and practice
- CO2: Actively participate in group discussion/ meetings/ interviews and prepare & deliver presentation
- CO3: Communicate effectively through verbal / oral communication and improve the listening and speaking skills
- CO4: Demonstrate knowledge about the significance of current research by writing a research paper
- CO5: Prepare critically analyse and assess the capacity development programmes

Part A

10 X 1 = 10

Choose the Correct Answer

1. If the seminar agenda allocates too much time for lectures and very little time for discussion, what is the most likely consequence?
a. Increased participant interaction
b. Reduced critical thinking and participation
c. Better understanding of the topic
d. More collaborative learning
CO1 K2
2. Which factor has the greatest influence on HRD in the 21st Century?
a. Technology
b. Weather
c. Geography
d. Climate
CO1 K1
3. If a teacher encourages students to predict the content of a speech before listening, the strategy mainly develops _____ listening.
a. anticipatory
b. passive
c. mechanical
d. random
CO3 K2
4. When students paraphrase a speaker's message in their own words, they demonstrate
a. mechanical repetition
b. passive hearing
c. deep comprehension and active listening
d. memorization
CO3 K4
5. Assertion (A): Maintaining confidentiality is a key component of work ethics.
Reason (R): Sharing private information may harm individuals and organizations.
a. Both Assertion (A) and Reason (R) are true and R is the correct explanation of A
b. Both A and R are true but R is not the correct explanation of A
c. A is true but R is false
d. A is false but R is true
CO2 K4
6. The ability to understand the feelings and views of the interviewee is called
a. sympathy
b. empathy
c. criticism
d. judgment
CO2 K2
7. Skimming is a reading technique used to
a. understand every word in detail
b. memorize the passage
c. get the main idea of a passage quickly
d. translate the passage
CO4 K2
8. Biographical writing usually includes:
a. personal achievements
b. life experiences
c. important events
d. all the above
CO4 K3
9. The primary purpose of evaluating capacity development is to
a. punish employees
b. measure improvement in skills and competencies
c. reduce training opportunities
d. increase workload
CO5 K2
10. Which of the following is an indicator of capacity development?
a. Improved performance
b. Increased knowledge
c. Enhanced skills
d. All the above
CO5 K2

Part B

5 x 6 = 30

Answer ALL questions

Each answer should not exceed 400 words or two pages

- 11.a. Describe the components involved in the process of Knowledge Transfer. CO1 K2
(or)
- 11.b. How can teachers effectively use Internet forums to enhance student interaction and learning? CO1 K3
- 12.a. Bring out the importance of communication skills in the teaching–learning process. CO2 K2
(or)
- 12.b. Enumerate the key skills required for preparing an effective and professional resume. CO2 K2
- 13.a. Mention the role of teachers in introducing learners to Global Issues in Education (GIE). CO3 K2
(or)
- 13.b. Explain the skills required for effective speaking in different types of interviews. CO3 K2
- 14.a. How does scanning improve reading efficiency? CO4 K4
(or)
- 14.b. Differentiate between descriptive essay and narrative essay. CO4 K2
- 15.a. Highlight the key features of effective email communication.. CO5 K2
(or)
- 15.b. What is capacity development? Explain its importance in education. CO5 K4

Part C

5 x 12 = 60

Answer ALL questions

Each answer should not exceed 800 words or four pages

- 16.a. Explain the concept of HRD meetings. Discuss the organization and significance of seminars, workshops, and symposiums in Human Resource Development. CO1 K4
(or)
- 16.b. Examine the strategies used for effective Human Resource Development in the 21st Century. CO1 K3
- 17.a. Analyze the various methods of training used for professional development in educational institutions. CO2 K4
(or)
- 17.b. Work ethics play a vital role in maintaining a positive work environment. Explain with reference to appropriate Do's and Don'ts. CO2 K4
- 18.a. Critically examine the different types of listening and their significance in effective communication. CO3 K4
(or)
- 18.b. Discuss the concept of telephonic skills. Explain the important do's and don'ts to be followed while speaking on the telephone. CO3 K4
- 19.a. Why is critical reading considered an essential skill in the modern education system? Explain with examples. CO4 K4
(or)
- 19.b. Evaluate the role of biographical writing in inspiring readers and promoting moral values among students. CO4 K5
- 20.a. Innovative methodologies are essential for effective capacity development in the 21st Century – Justify. CO5 K5
(or)
- 20.b. Explain the concept of opportunity management. How does it help individuals and organizations achieve success? CO5 K3
