



N. Srinivas

Avinashilingam Institute for Home Science and Higher Education for Women

(Deemed to be University Estd. u/s 3 of UGC Act 1956, Category A by MHRD)
Re-accredited with 'A++' Grade by NAAC. Recognised by UGC Under Section 12B
Coimbatore - 641 043, Tamil Nadu, India

Master of Education Degree Examination – May 2023

II Semester

Class : I M.Ed.

Time : 3 Hours

Max. Marks : 100

21MEDC06 Human Resource and Capacity Development in Higher Education

Course Outcomes:

- CO1: Apply the knowledge of soft skill through instruction, knowledge, and practice
CO2: Actively participate in group discussions/meetings and deliver presentations
CO3: Improve the listening and speaking skill
CO4: Demonstrate the knowledge about the significance by writing a research paper
CO5: Prepare, analyse and assess the capacity development programmes

Part A

10 x 1 = 10

Choose the Correct Answer

1. In which of the following, the people with similar interests contribute with their Knowledge. CO1 K1
a. Seminar b. Conference c. Symposium d. Convention
2. Which of the following is concerned with HRD? CO1 K1
a. Development b. Events c. Activities d. Future Oriented
3. 'Mentorship' is the another name of _____ method of training. CO2 K2
a. interactive b. coaching c. case study d. e-learning
4. Which management skill will determine the activity for the tasks to be implemented? CO2 K2
a. Leadership b. Planning c. Prioritisation d. Industry Knowledge
5. What type of listening is useful in situations when speaker may have certain goal? CO3 K1
a. Beep b. full c. Therapeutic d. Critical
6. Which skills provide students, to practice learned skill in real life situations? CO3 K2
a. Group Interaction b. Simulation c. Listening d. Telephone
7. What is the name of the practice of reading rapidly to generalize the full content? CO4 K1
a. Critical b. Skimming c. Scanning d. In-depth
8. Which type of essay will provides a detailed sensory description of the content? CO4 K1
a. Descriptive b. Normative c. Expository d. Argumentative
9. In which type of capacity the ability to anticipate, prioritise and plan is done? CO5 K1
a. Physical b. Intellectual c. Emotional d. Time
10. ATAR – Stands for CO5 K1
a. Awareness Test Availability Report b. Awareness Test Availability Repeat
c. Awareness Test Assessing Report d. Awareness Test Assessing Repeat

Part B **5 x 6 = 30**
Answer ALL questions
Each answer should not exceed 400 words or two pages

- 11.a. Illustrate the components of knowledge transfer. CO1 K2
(or)
- 11.b. Demonstrate any three online HRD programs offered by MHRD. CO1 K4
- 12.a. Examine the need and importance of quality training for teachers at Higher Education Level. CO2 K3
(or)
- 12.b. Summarize the Do's and Dont's of work ethics. CO2 K3
- 13.a. List out the different types of listening. CO3 K3
(or)
- 13.b. Propose a formal discussion between you and a foreigner regarding an interview. CO3 K6
- 14.a. Illustrate different types of essays. CO4 K2
(or)
- 14.b. Give an example for creative working and poster making. CO4 K1
- 15.a. Describe opportunity management with examples. CO5 K3
(or)
- 15.b. Explain the criteria of a good HRD program. CO5 K5

Part C **5 x 12 = 60**
Answer ALL questions
Each answer should not exceed 800 words or four pages

- 16.a. Human resource development helps in the updation of knowledge and skills – Justify. CO1 K4
(or)
- 16.b. Differentiate HRD programs offered through online and offline. CO1 K4
- 17.a. Illustrate the team work and communication skills in HRD. CO2 K4
(or)
- 17.b. Explain the role of different methods of quality training with examples. CO2 K2
- 18.a. Describe the telephone skills and etiquettes. How do you conduct and attend the telephone interview? Propose your ideas. CO3 K5
(or)
- 18.b. Write your resume for a international school along with the cover letter. CO3 K6
- 19.a. Examine your views on 21st Century communication modes and medias. CO4 K4
(or)
- 19.b. Explain the different types of biographies with examples. CO4 K4
- 20.a. Create a workload plan for a teacher at higher education level to update her overall development continuously. CO5 K6
(or)
- 20.b. Examine your views on email communication. CO5 K3
