

*Sambath*



**Avinashilingam Institute for Home Science and Higher Education for Women**

Deemed to be University Estd. u/s 3 of UGC Act 1956, Category A by MHRD (now MoE)

Re-accredited with an 'A++' Grade by NAAC CGPA 3.65/4, Category I by UGC

Coimbatore - 641 043, Tamil Nadu, India.

**Continuous Internal Assessment Test I – February 2026**

**II Semester**

**Class: I M.Ed.**

**Major: Education**

**Time: 2 Hours**

**Maximum Marks: 60**

**25MEDC06 – Human Resource and Capacity Development in Higher Education**

**Course outcomes**

- CO1 Apply the knowledge of soft skills through instruction, knowledge dissemination, demonstration and practice.  
CO2 Actively participate in group discussion/meetings/interviews and prepare & deliver presentation.  
CO3 Communicate effectively through verbal/oral communication and improve the listening and speaking skills.  
CO4 Demonstrate knowledge about the significance of current research by writing a research paper.  
CO5 Prepare, critically analyse and assess the capacity development programmes.

**PART – A**

**Choose the correct answer**

**6 x 1 = 6**

1. Knowledge dissemination primarily refers to  
a. Creation of new knowledge  
b. Storage of information  
c. Assessment of learning  
d. Sharing and spreading knowledge  
CO1 K2
2. A traditional method of knowledge dissemination  
a. E-learning platforms  
b. Online journals  
c. Lectures and seminars  
d. Digital repositories  
CO1 K3
3. Quality training is characterized by  
a. Rigid curriculum  
b. Outcome-based learning and learner engagement  
c. Memorization  
d. Lack of assessment  
CO2 K2
4. Work ethics refer to  
a. Moral principles and professional behavior at work  
b. Personal comfort  
c. Salary structure  
d. Working hours only  
CO2 K2
5. Listening skill is best defined as  
a. Hearing sounds only  
b. Passive reception of words  
c. Active process of receiving, understanding, and responding  
d. Ignoring verbal messages  
CO3 K2
6. Active listening requires the listener to  
a. Interrupt frequently  
b. Judge the speaker  
c. Show interest and provide feedback  
d. Ignore body language  
CO3 K2

**PART – B**

**Answer ALL questions**

**3 x 6 = 18**

**Each answer should not exceed 400 words or two pages**

7. a. Explain the importance of knowledge dissemination in education.  
(or)  
7. b. Write a short note on Open Educational Resources (OER).  
8. a. What are communication skills? Why are they important?  
(or)  
8. b. List the key components of a good résumé.  
9. a. Give any four classroom activities to develop listening skills.  
(or)  
9. b. Mention the barriers to effective listening.  
CO1 K2  
CO1 K2  
CO2 K2  
CO2 K2  
CO3 K3  
CO3 K2

**PART – C**

**Answer ALL questions**

**3 x 12 = 36**

**Each answer should not exceed 800 words or four pages**

10. a. Discuss various methods and channels of knowledge dissemination in higher education.  
(or)  
10. b. Examine the role of Information and Communication Technology (ICT) in enhancing knowledge dissemination.  
11. a. Outline the importance of quality training and various methods used for effective skill development.  
CO1 K2  
CO1 K3  
CO2 K3

- (or)
11. b. Analyze the role of work ethics in building a productive and responsible workforce. CO2 K2
12. a. Enumerate the types of listening and their role in effective communication. CO3 K3
- (or)
12. b. Describe various methods and techniques for developing listening skills among learners. CO3 K3

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